

IHI Perspective

Open Door Forum October 25, 2007

Background

- Since its founding in 1991, the Institute for Healthcare Improvement (IHI) has been committed to helping grow and sustain a movement that is unifying the health care industry around the cause of improving health care for all.
- IHI's work for the past fourteen years has focused on building the will and capacity for change in an industry that is in desperate need of innovation and redesign.
- Using this foundation, IHI facilitates rich collaborative improvement work to identify and spread best practices, and achieve breakthrough results around the US and the world.
- The CCI promotes and supports health care innovation and ultimately seeks total system redesign.



Synergy

"the phenomenon in which two or more discrete influences or agents acting together create an effect greater than that predicted by knowing only the separate effects of the individual agents"

IHI Strategies Create New Health Care Models with Far Superior Value Develop, Organize, and Nurture **IHS** Mission... Faculty CCI Learn from and Assist Leaders of to raise the physical, Change to Get Results in Health Care mental, social, and Settings spiritual health of Develop and Use a Uniform Set of IPC/IHS System-Wide Measures for Acute American Indians and Chronic Care and Alaska Natives Develop Strategic Partnerships to the highest level. with Customers Who Leverage Our Work into Results for Thousands Lead a Few Health Care Organizations to Total Transformation Document, Publish, and Spread New Ideas Widely

Support community and individual wellness and strength

Factors Contributing to Breakthrough Improvement

- Will
- Ideas
- Execution



Challenges

- Access
- Delays and waits
- Continuity with provider
- Lack of "care team"
- Communication
- Distance and transportation
- Traditional vs. Western Medicine
 - "We would like to see a system where traditional and western practices work alongside one another" (Gallup Sundancer and Psychiatrist, Dr. Laughter)



"I never lost a game. I just ran out of time on a few occasions."

Vince Lombardi